

GATHERED

BY UPROOT & RISE



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INTRODUCTION



Welcome to Gathered by Uproot & Rise

At Gathered by Uproot & Rise, we believe the best products are often made close to home. Our mission is to create a thoughtfully curated retail space that showcases the talent, craftsmanship, and passion of local makers, bakers, growers, and artisans.

Located in Rockwall County, Gathered is inspired by the traditional *tuisnywerheid* concept—a place where customers can discover handmade goods, small-batch foods, artisan products, and unique finds created by members of their own community.

Rather than a large vendor marketplace, Gathered is intentionally designed as a boutique collective featuring a carefully selected group of businesses that align with our vision of quality, authenticity, and locally made excellence.

A Simpler Way to Sell

We understand that most makers would rather spend their time creating than managing a storefront. That's why Gathered provides a hands-off retail solution for our vendors.

We handle the day-to-day store operations, staffing, customer service, and point-of-sale management, allowing our partners to focus on making exceptional products while maintaining a professional retail presence.

Our Vision

Gathered is designed to feel warm, welcoming, and community-centered. Every product on our shelves is intentionally selected to create a cohesive shopping experience that celebrates handmade, homegrown, and locally produced goods.

Our focus is on products such as:

- Artisan baked goods
- Sourdough and specialty foods
- Candles and home fragrance
- Tallow and natural skincare
- Handmade home goods
- Seasonal and specialty products
- Small-batch pantry items
- Locally crafted gifts

By keeping our vendor mix focused and complementary, we create a destination where customers can confidently shop local and discover something special with every visit.

OPERATIONAL DETAILS



Vendor Policies & Operations

To create a seamless experience for both customers and vendors, Gathered by Uproot & Rise operates under a professionally managed retail model. Our goal is to allow makers to focus on creating exceptional products while we handle the day-to-day operations of the store.

Sales & Payouts

No Commission

We do not charge commission on your sales. Your monthly space rental includes your retail space, staffing, point-of-sale management, and day-to-day store operations.

Payout Schedule

Vendor payouts are processed bi-weekly via direct deposit, providing consistent and reliable access to your earnings.

Sales Tax & Processing Fees

Gathered collects and remits all applicable sales tax on your behalf. Sales tax and applicable debit/credit card processing fees will be deducted prior to vendor payouts.

Store Operations

Point of Sale Management

All customer transactions are processed through Gathered's centralized point-of-sale system and managed by our retail staff.

Staffed Retail Environment

Vendors are not required to work in the store. Our team handles customer service, sales transactions, and daily operations during business hours.

Inventory Management

Vendors are responsible for maintaining adequate inventory levels and ensuring products remain stocked. We will communicate when inventory levels become low and work with vendors to keep displays looking their best.

Vendor Commitment

Term Length

Vendor agreements are structured as 12-month memberships to create stability for both vendors and customers while fostering a strong community of local makers.

RETURNS & REFUNDS



Returns & Customer Policy

To maintain a strong customer experience while protecting the integrity of our vendor community, Gathered by Uproot & Rise follows a clear and consistent returns process. As a collective of independent small businesses, our policy is designed to support customer confidence while maintaining fairness for vendors.

General Return Policy

Final Sale Items

Due to the handmade, small-batch, and curated nature of our inventory, most purchases are considered final sale.

Eligible Returns

Returns or exchanges are only accepted in cases of:

- * Verified product defects
- * Errors made during checkout or transaction processing

All return requests must be reviewed and approved by management prior to processing.

Returns & Customer Support Process

In-Store Assistance

Our staff manages all initial customer concerns and return requests directly, ensuring vendors are not required to handle individual disputes.

Vendor Notification

If a return or refund is approved, vendors will be notified through the sales reporting system.

Financial Adjustments

Approved refunds are processed through the POS system and reflected in the vendor's next scheduled payout.

Vendor-Specific Return Options

Optional Store Policies

Vendors may choose to offer their own return or exchange terms (such as store credit or limited return windows), provided they are:

- * Clearly displayed at their designated space
- * Approved in advance by management
- * Consistent with store-wide policy standards

Signage Requirements

Any vendor-specific return or exchange policy must be clearly communicated on in-store signage to ensure transparency and a consistent customer experience.

VENDOR SPACES & LAYOUT



Vendor Spaces & Merchandising

Gathered by Uproot & Rise is a curated artisan marketplace designed to showcase locally made products in a warm, inviting retail environment. Unlike large vendor markets, we intentionally limit our store to approximately 25 vendors (space permitting) to n cohesive shopping experience, minimize product overlap, and ensure every maker receives meaningful visibility. Our shelving-based layout allows customers to easily discover handmade, small-batch, and locally crafted goods while giving every vendor a professional retail presence.

Available Vendor Spaces

Individual Shelf – \$200/month

Dimensions: 30" W × 11.6" H × 11.7" D

Perfect for makers with a focused product offering, such as candles, tallow skincare, specialty foods, baked goods, or small gift items.

Single Shelf Unit – \$375/month

Dimensions: 30" W × 85" H × 11.7" D

A full shelving section offering multiple display levels, ideal for vendors with a larger inventory or multiple product lines.

Double Shelf Unit – \$695/month

Dimensions: 60" W × 85" H × 11.7" D

Two adjacent shelving units providing expanded display space for established vendors with broader product selections and higher inventory volumes.

Included With Every Space

Custom Vendor Signage Included

Every vendor receives a professionally designed logo sign displayed above their space, ensuring strong brand visibility and a polished presentation throughout the store.

Shelving & Fixtures Provided

No need to purchase or transport display fixtures. Gathered provides the shelving structure, creating a consistent and elevated shopping experience for customers.

Staffed Retail Environment

Our team handles customer service, sales transactions, and daily store operations, allowing vendors to focus on creating and replenishing inventory.

Professional Merchandising Support

We work alongside vendors to ensure displays remain attractive, organized, and well-stocked.

OPERATIONAL DETAILS



Notice of Cancellation

A 60-day written notice is required should a vendor choose not to renew at the conclusion of their agreement.

Security Deposit

A deposit equal to the first and last month's space rental is required to reserve and secure your space.

Product Standards & Curation

Curated Vendor Selection

Gathered is a carefully curated marketplace. Vendor acceptance is based on product quality, category availability, and alignment with the overall vision of the store.

Product Approval

All products must be approved prior to being offered for sale. This helps maintain a complementary product mix and prevents excessive overlap between vendors.

Display Standards

Vendors are expected to keep their spaces organized, well-stocked, and representative of their brand. Our team will assist in maintaining a professional and inviting retail environment.

Our Commitment

We believe local makers deserve a retail space that is professional, supportive, and community-driven. By handling the staffing, sales, and daily operations, Gathered provides an opportunity for small businesses to grow their reach without the challenges of managing a storefront on their own.

Why Gathered?

Gathered was created to provide local makers with an affordable retail presence without the expense and responsibility of operating a standalone storefront. By bringing together a carefully selected collection of bakers, artisans, makers, and small-batch producers, we create a destination where customers can confidently shop local and discover something special with every visit.

With a limited vendor community, professional retail management, and a focus on high-quality handmade goods, Gathered offers a unique opportunity to grow your brand alongside other like-minded local businesses.

You create. We sell. Together, we grow.

ADVERTISING & MARKETING

Marketing & Community Growth

At Gathered by Uproot & Rise, we believe that when our vendors succeed, our entire community succeeds. Our goal is not only to provide shelf space, but to create a destination where customers can discover, support, and return to local makers time and time again.



How We Promote Gathered

We actively market the store as a whole to drive awareness, increase foot traffic, and introduce customers to the incredible businesses represented within our walls.

Social Media Marketing

Gathered maintains an active social media presence featuring vendor products, new arrivals, seasonal collections, behind-the-scenes content, and vendor spotlights that help tell the stories behind the brands we carry.

Email Marketing

Our email subscribers receive updates on new products, featured makers, seasonal offerings, special promotions, and upcoming events.

Community Engagement

We are committed to building a strong local presence through community partnerships, seasonal events, pop-ups, workshops, and opportunities that bring customers into the store and connect them with local businesses.

Digital Presence

Our website and online channels serve as an extension of the Gathered experience, helping customers discover local makers and stay connected with what's happening in the store.

Growing Together

While Gathered invests in promoting the collective, we believe the most successful partnerships happen when vendors actively participate in sharing their presence within the store.

Vendor Features

Throughout the year, vendors may be featured in social media content, email campaigns, seasonal promotions, and special marketing initiatives.

Co-Branded Marketing Materials

We provide digital graphics and promotional assets that vendors can share with their own audiences to highlight their products and their presence inside Gathered.

ACCOUNTS & PAYMENTS



Payout Process

Bi-Weekly Payouts

Vendor sales are processed and distributed every two weeks, ensuring steady and predictable cash flow for your business.

Direct Deposit

All vendor payouts are issued via direct deposit to your designated business bank account.

Account Transparency

Sales Reporting

Vendors receive detailed sales reporting showing individual item performance, helping you track best-sellers, manage inventory, and make informed restocking decisions.

Monthly Statements

A monthly statement is provided summarizing total sales, rent charges, processing fees, and payout history for full financial visibility.

Rent & Payments

Automated Rent Collection

Monthly booth rent is processed through a secure payment system, ensuring timely billing and account consistency without manual invoicing.

Account Standing

All vendor accounts must remain current to maintain active space within the marketplace.

Annual Adjustments

To support the continued improvement, maintenance, and operation of Gathered by Uproot & Rise, vendor rental rates are subject to a standard annual increase of 3%.

Any adjustment will be communicated in writing at least 30 days prior to taking effect and will apply at the start of the vendor's renewal term.

ADVERTISING & MARKETING

Community Over Competition

One of the greatest benefits of being part of Gathered is the opportunity to grow alongside other local makers. Customers who visit for one vendor often discover many others, creating valuable exposure and shared growth opportunities for everyone involved.



Building a Destination

Gathered is more than a retail space; it's a curated collection of local talent, craftsmanship, and entrepreneurship. By bringing together a carefully selected group of makers, bakers, artisans, and small businesses, we create a shopping experience that encourages customers to return often, support local, and discover something new with every visit.

ACCOUNTS & PAYMENTS:

Financial Overview & Vendor Payments

At Gathered by Uproot & Rise, we use a centralized and transparent point-of-sale system to ensure accurate tracking, clear reporting, and timely vendor payouts. Our goal is to simplify the financial side of retail so vendors can focus fully on their products and customers.

Initial Investment

Security Deposit

A deposit equal to the first and last month's space rental is required at the time of signing to secure your vendor space.

Fees & Payment Structure

No Commission on Sales

There is no commission charged on vendor sales. Your monthly space rental covers your retail space, staffing, and store operations.

Processing Fees

Standard third-party credit or debit card processing fees are deducted from sales prior to vendor payout.

ACCOUNTS & PAYMENTS

Sales Tax

Centralized POS System

All transactions are processed through Gathered's point-of-sale system, ensuring accurate reporting and compliance with Texas sales tax regulations.



Sales Tax Collection & Remittance

Sales tax is collected at the point of sale on all taxable items and is remitted by Gathered on behalf of vendors.

Booth Rental Fees

Vendor space rental fees are considered commercial rent and are not subject to Texas sales tax.

Reporting Transparency

Sales tax is tracked separately from product sales and is not included in vendor payout totals or sales performance reporting.

Vendor Payouts

Payout Schedule

Vendor earnings are paid out bi-weekly via direct deposit, providing consistent and predictable access to revenue.

Calculation Method

Payouts are based on gross product sales minus applicable sales tax and payment processing fees.

Our Commitment

By managing payments, tax collection, and transaction processing through a centralized system, Gathered removes administrative burden from vendors and ensures a streamlined retail experience built on accuracy, transparency, and simplicity.

TERMINATION

Agreement Termination & Move-Out Policy

To maintain the quality, consistency, and stability of the Gathered by Uproot & Rise collective, all vendor agreements follow a structured termination process designed to ensure fairness for both vendors and the marketplace.



Notice Requirements

Standard Term Commitment

All vendor agreements operate on a 12-month term. A written 60-day notice is required if a vendor chooses not to renew at the end of their agreement.

Early Termination

If a vendor chooses to exit prior to the end of the 12-month term, rent remains due through the full 60-day notice period or until the end of the agreement term, whichever is greater. Exceptions may be considered if a replacement vendor is secured and approved by management.

Move-Out Requirements

Space Condition

Upon termination, vendors are responsible for removing all inventory, displays, fixtures, and signage. The space must be returned to its original condition. Any custom paint or alterations must be restored to the original neutral finish if applicable.

Abandoned Property

Any items left in the booth more than 48 hours after the agreed move-out date will be considered abandoned. These items may be removed, stored, or disposed of by management at the vendor's expense.

Termination by Management

Non-Payment

Failure to remit rent within the agreed grace period may result in restricted access to the vendor space and potential termination of the agreement until the account is brought current.

Standards & Conduct

Gathered reserves the right to terminate a vendor agreement if:

- * Product quality consistently falls below approved standards
- * Vendor conduct does not align with the values and professionalism of the collective
- * Store policies are repeatedly violated

Security Deposit

The security deposit (equal to the final month's rent) will be applied to the last month of the notice period, provided the space is vacated on time and left in acceptable condition.